



psdcitywide.

momentum

June 15-16, 2026 | Blue Mountains

Day 1 Agenda - Monday, June 15 - 8:30 am to 5:15 pm

| | Georgian Ballroom | Nipissing Room | Silver Creek 1 Room | Silver Creek 2 Room |
|-------------------|--|--|--|--|
| 7:30am - 8:30am | Breakfast | | | |
| 8:30am - 8:45am | Welcome & Kick Off | | | |
| 8:45am - 9:45am | Keynote Speaker - Elizabeth Manley, Olympic Silver Medalist | | | |
| 9:45am - 10:00am | Break | | | |
| 10:00am - 11:00am | Citywide Assets: It All Starts with Classifications | What's New in Citywide Maintenance | What's New in Citywide Permitting | What's New in Citywide Budgeting (Cloud) |
| 11:00am - 12:00pm | Citywide Assets Advanced: Improving Data Quality | Citywide Maintenance Fundamentals | Citywide Permitting Fundamentals | FMW Tips & Tricks |
| 12:00pm - 1:00pm | Lunch | | | |
| 1:00pm - 2:00pm | Citywide Assets: Mobile Data Tools | Customer Story: Toronto Regional Conservation Authority | Citywide Permitting Advanced: Workflows & Tools | Citywide Budgeting (FMW): Financial Insights Through Reporting |
| 2:00pm - 3:00pm | Asset Management 1.0 Is Now Extinct | Citywide Maintenance Advanced: Labour, Materials & Reporting | Customer Story: Permitting | FMW Reporting Q&A |
| 3:00pm - 3:15pm | Break | | | |
| 3:15pm - 4:15pm | Building Risk Models in Citywide Assets | Customer Story Town of Bracebridge | Citywide Customer Portal: Enabling Online Citizen Services | FMW Technical Session - Managing ERP Change |
| 4:15pm - 5:15pm | Future Roadmap + EAMazing Race 3.0 | | | |
| 5:15pm - 6:00pm | Free Time | | | |
| 6:00pm - 9:00pm | Cocktail & Food Reception | | | |

*Tentative Agenda - times and sessions are subject to change. All times stated are in Eastern Standard Time. All tickets include meals and social events.

Day 2 Agenda - Tuesday, June 16 - 8:30 am to 3:45 pm

| | Georgian Ballroom | Nipissing Room | Silver Creek 1 Room | Silver Creek 2 Room |
|-------------------|--|--|--|---------------------|
| 7:30am - 8:30am | Breakfast | | | |
| 8:30am - 9:30am | Customer Story: Town of Lincoln | Facilities Management with Citywide Spaces | Citywide GIS Fundamentals | Ask the Expert |
| 9:30am - 10:30am | Citywide Decision Support: How-To & Improved Features | FME Training Session with Consortech 1 of 2 | | Ask the Expert |
| 10:30am - 11:30am | From Compliance to Core Business: Preparing Ontario Municipalities for the Next Phase of Asset Management | | | |
| 11:30pm - 12:30pm | Lunch | | | |
| 12:30pm - 1:30pm | Maintaining Momentum: Action Priorities Following the 2025 O.Reg 588/17 Milestone | Customer Story: Town of Huntsville | Citywide GIS & EGIS: Advanced Workflows | Ask the Expert |
| 1:30pm - 2:30pm | Product Council: Citywide Assets | FME Training Session with Consortech 2 of 2 | | Ask the Expert |
| 2:30pm - 3:30pm | Customer Story: Municipality of Clarington | Product Council: Citywide Maintenance & Citywide Customer Portal | Customer Story: Municipality of Sioux Lookout | Ask the Expert |
| 3:30pm - 3:45pm | Closing Remarks and <i>The Final 15 Surprise!</i> | | | |

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Day 1 Session Descriptions

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| <p>Citywide Assets: It All Starts with Classifications</p> | <p>This session guides new and existing users through managing and organizing asset classifications. Learn the essential steps for setting up and maintaining classifications and explore how to incorporate custom classifications like natural assets and green infrastructure into your inventory. You'll also learn how to use Asset Classifications effectively to filter and refine your reports.</p> |
| <p>What's New in Citywide Maintenance</p> | <p>Discover the latest features in Citywide Maintenance and how they can enhance your day-to-day operations. This session highlights recent updates, new tools, and productivity improvements designed to make managing maintenance activities more efficient and effective.</p> |
| <p>What's New in Citywide Permitting</p> | <p>Discover the latest enhancements in Citywide Permitting designed to streamline approvals, improve tracking, and simplify compliance. This session highlights new tools and workflow updates that help teams manage permit requests more efficiently and maintain accurate records.</p> |
| <p>What's New in Citywide Budgeting (Cloud)</p> | <p>Explore the latest updates in Citywide Budgeting (Cloud) with a live demo of current features and enhancements. See how new tools and interface improvements make financial planning, forecasting, and reporting easier and more efficient.</p> |

Day 1 Session Descriptions

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| <p>Citywide Assets Advanced: Improving Data Quality</p> | <p>Designed for advanced Citywide Assets users, this session focuses on updating and improving asset data quality through the Upload Centre, share data clean up tasks as well as some common troubleshooting scenarios and how to resolve them. You will also learn about the new options available in various Citywide Assets reports.</p> |
| <p>Citywide Maintenance Fundamentals</p> | <p>Designed for new users or administrators, this session provides a guided refresher on core Maintenance module functions. Learn how to navigate the system, manage work orders, track assets, and improve workflows for effective maintenance planning and reporting.</p> |
| <p>Citywide Permitting Fundamentals</p> | <p>See how Citywide Permitting simplifies application management, approvals, and compliance tracking. This session offers a guided overview of core features, ideal for new users or organizations exploring how digital permitting can streamline operations and improve service delivery.</p> |
| <p>FMW Tips & Tricks</p> | <p>Get more out of Citywide Budgeting (FMW) with this practical session focused on frequently asked questions, workflows, and troubleshooting tips. We will share proven techniques to streamline your budgeting process and address frequent support requests. Whether you're new to FMW or looking to refine your existing processes, this session will help you get more value from your on-premises budgeting solution.</p> |

Day 1 Session Descriptions

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| <p>Citywide Assets: Mobile Data Tools</p> | <p>Explore mobile tools that take your asset data management beyond the basics. Learn how to set up and use Asset Profiles and Custom Condition Assessment Formulas in Citywide web, then apply these features in Citywide Asset Collector Mobile to create, attribute, and manage new assets more effectively.</p> |
| <p>Customer Story: Conservation Asset Management in Practice: Toronto Regional Conservation Authority's Journey with PSD Citywide</p> | <p>This session showcases how TRCA implemented PSD Citywide software to manage its assets including buildings, parks, natural assets, and critical flood control infrastructure through an asset-centric maintenance approach. The presentation will also highlight key lessons learned, measurable project successes, such as improved asset visibility, inspection consistency, and proactive maintenance, and how this foundation positions TRCA to integrate green infrastructure and enhance long-term conservation and resilience outcomes.</p> |
| <p>Citywide Permitting Advanced: Workflows & Tools</p> | <p>Take your permit management to the next level with advanced tools and configuration options in Citywide Permitting. This session explores complex workflows, automated notifications, custom reporting, and integration features that help streamline processes and improve oversight across departments.</p> |
| <p>Citywide Budgeting (FMW): Financial Insights Through Reporting</p> | <p>Discover how to use the Citywide Budgeting on-premises solution (FMW) to generate insightful reports and enhance your financial analysis. This session highlights key reporting features, visualization options, and techniques for identifying trends to support better budgeting decisions.</p> |

Day 1 Session Descriptions

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| Asset Management 1.0 Is Now Extinct | We are leading a fundamental transformation in how asset management work is created, delivered, and applied by dismantling long-standing, archaic approaches. See what happens to the speed, cost, and impact of asset management when the old model is made extinct. |
| Citywide Maintenance Advanced: Labour, Materials & Reporting | Master advanced Citywide Maintenance functionality through practical hands on training including labour management, materials and inventory processes (FIFO and non FIFO), equipment management and maintenance reporting. |
| Customer Story Coming Soon! | See how one municipality transformed its permitting process with Citywide Permitting to handle growing demands. This customer story reveals efficiency gains, enhanced transparency, streamlined staff workflows, and improved community access, plus actionable insights for modernizing your own permitting operations. |
| FMW Reporting Q&A | Bring your FMW reporting questions and get answers straight from the experts! Come prepared with your topics, and our team will provide guidance and best-practice advice. |

Day 1 Session Descriptions

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| <p>Building Risk Models in Citywide Assets</p> | <p>Take part in an interactive session focused on building and refining risk profile models in Citywide Assets. Learn how to identify key risk factors, adjust weightings, and visualize how different models impact your overall risk scores and prioritization strategies.</p> |
| <p>Customer Story: Maximizing Public Works Efficiency with the Projects Feature in Citywide Maintenance</p> | <p>This presentation provides an overview of how to utilize the Projects feature in Citywide Maintenance to assist with Public Works Operations. It will showcase how the various features can assist you in keeping track of costing, budgets and invoicing for your operational, capital and specialized projects.</p> |
| <p>Citywide Customer Portal: Enabling Online Citizen Services</p> | <p>See how the Citywide Customer Portal connects with Citywide Permitting and Maintenance to enable online permit applications and service requests for your residents and stakeholders. Learn how this integration improves citizen and staff engagement, transparency, and workflow efficiency.</p> |
| <p>FMW Technical Session - Managing ERP Change: FMW Conversion, Integration, and Historical Budget Preservation</p> | <p>Explore practical strategies for managing ERP change within Citywide Budgeting (FMW). This technical session covers FMW conversion strategies, using APIs for data integration, and Oracle-to-SQL migration. Learn how to use database views and FMW Trees with Excel import/export tools, along with best practices for preserving historical budget data through standard Class-Version-Year exports.</p> |
| <p>Networking Event</p> | <p>Join us for an unforgettable evening at Blue Mountain's Off-Piste Pavilion. Set against breathtaking mountaintop views, this elevated networking experience blends fresh air, great conversation, and a vibrant atmosphere.</p> <p>Enjoy curated food, a full-service bar, and plenty of space to mix and mingle with fellow attendees. It's the perfect way to unwind, spark new ideas, and build meaningful connections—all with an incredible view.</p> <p>You can find details and photos of the venue here: https://www.bluemountain.ca/business-groups/meet/outdoor-venues</p> |

Day 2 Session Descriptions

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| <p>Customer Story: It All Begins with Data</p> | <p>Effective asset management rests on a foundational principle: everything begins with data. The systems we rely on, the workflows we design, and the decisions we make are only as strong as the information that supports them. For this reason, the way we capture, structure, and maintain that data must be deliberately aligned with how we intend to interpret, analyze, and report on it.</p> <p>Across all Citywide software modules, many users seek to tap into the platform’s powerful capabilities, yet often struggle to achieve consistent and meaningful outcomes. This is not a limitation of the system; rather, it is a challenge of data governance. This presentation explores how the Town of Lincoln has addressed that challenge through: (1) organizing and standardizing its asset information; (2) establishing a unified, collaborative governance model; and (3) developing a long-term strategy to connect, update, and sustain the relevance of that information over time.</p> |
| <p>Facilities Management with Citywide Spaces</p> | <p>Get an in-depth look at our new facility management module, Citywide Spaces, and how it provides a complete view of your facilities and integrates with Citywide Assets, Citywide Maintenance & the Citywide Customer Portal.</p> |
| <p>Citywide GIS Fundamentals</p> | <p>Get started with Citywide GIS basics for mapping assets, infrastructure, and operations within the Citywide Platform. This session covers essential navigation, data visualization, and creating custom maps and dashboards for better municipal decision-making.</p> |
| <p>Ask the Expert</p> | <p>Looking to ask specific questions? Book a 30-minute session with our PSD Citywide Experts to ask questions, get answers, and build further knowledge on assets, maintenance, permitting, budgeting and more!</p> <p>Registration will be sent out separately for this.</p> |

Day 2 Session Descriptions

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| <p>Citywide Decision Support: How-To & Improved Features</p> | <p>Discover the Citywide Decision Support add-on feature to our Assets module for data-driven planning. Learn how to use Decision Support and its enhanced features with Citywide Assets to compare scenarios, assess risk and performance, and build long-term infrastructure plans with confidence.</p> |
| <p>FME Training Session with Consortech (Session 1 of 2)</p>  | <p>Explore FME (Feature Manipulation Engine) fundamentals with Consortech's certified FME experts. This introductory session will examine how FME enables integration between Citywide and other business systems, highlighting practical use cases and real-world examples of streamlined data exchange and workflow automation across the enterprise.</p> |
| <p>From Compliance to Core Business: Preparing Ontario Municipalities for the Next Phase of Asset Management</p> | <p>Real-world lessons on moving asset management from plans to practice.</p> <p>Ontario's municipalities have made significant progress meeting the provincial asset management regulation. However, compliance is only the beginning. This session explores how leading communities are embedding asset management into daily decision-making to drive better outcomes for infrastructure, budgets, and residents. Through real-world examples, you will learn how to translate asset management plans into action, strengthen cross-department collaboration, and prepare for the next phase of regulatory and organizational maturity.</p> |
| <p>Maintaining Momentum: Action Priorities Following the 2025 O.Reg 588/17 Milestone</p> | <p>With the July 1, 2025 milestone under Ontario Regulation 588/17 now behind us, municipalities must shift from compliance-driven delivery to performance-driven asset management execution. This session outlines clear, practical action priorities to sustain momentum, strengthen governance alignment, and translate asset management plans into measurable financial and service-level outcomes.</p> |

Day 2 Session Descriptions

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| <p>Modernizing Municipal Maintenance: How the Town of Huntsville Transformed Operations with Route Patrol and Work Orders</p> | <p>Explore how the Town of Huntsville strengthened its operational performance through the deployment of Citywide Maintenance. This case study highlights Huntsville’s implementation of Route Patrol and Work Orders, detailing their rollout strategy, workflow improvements, efficiency gains, and key lessons learned to help enhance your own maintenance management practices.</p> |
| <p>Citywide GIS & EGIS: Advanced Workflows</p> | <p>Master advanced Citywide GIS workflows and EGIS integration for asset mapping and analysis. This session dives into spatial data management, real-time data syncing with Citywide Assets and Maintenance, spatial analysis, and multi-department collaboration tools.</p> |
| <p>Product Council: Citywide Assets</p> | <p>Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let’s innovate and create impactful solutions together!</p> |
| <p>FME Training Session with Consortech (Session 2 of 2)</p>  | <p>Building on Part 1, this session will explore additional integration scenarios and expanded use cases using FME (Feature Manipulation Engine). Attendees will gain insight into how FME can be applied to support more advanced workflows and evolving integration needs across their organization.</p> |

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Day 2 Session Descriptions

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| <p>Customer Story: Getting More from Citywide: Integrations That Deliver Results</p> | <p>Discover how the Municipality of Clarington is maximizing Citywide by connecting it with key corporate systems. This session highlights real-world integrations that streamline municipal operations, improve service delivery, support decision making, and ensure excellent customer service.</p> <p>The presentation will feature two of Clarington’s newer integrations. First, a two-way integration with their Citizen Portal, creating a smooth flow between resident requests and work orders completed in Citywide. Second, an integration with their fleet tracking solution, that automatically triggers service requests when vehicle issues are identified in circle checks.</p> <p>Additional examples will highlight how integrations by Clarington have been used successfully for years utilizing the Citywide API. Attendees will leave with a clear understanding of how system integration can drive continuous improvement and deliver better services to their communities.</p> |
| <p>Product Council: Citywide Maintenance & Citywide Customer Portal</p> | <p>Join us for an interactive Product Council session, where we’ll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let’s innovate and create impactful solutions together!</p> |
| <p>Customer Story: Integrating GIS with Citywide- From the Customer Perspective</p> | <p>Learn from the journey taken by the Town of Sioux Lookout in implementing Citywide EGIS to streamline spatial data management and decision-making. This session shares their implementation experience, key GIS workflow improvements, cross-department integration benefits, and practical strategies you can apply to your own GIS operations.</p> |
| <p>The Final 15 Surprise</p> | <p>Close out Momentum with one last burst of energy! Join us for a fast, fun wrap-up session featuring a special surprise and a live prize giveaway. Must be present to win — don’t miss the final moments!</p> |

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Accommodations

Blue Mountain Resort

190 Gord Canning Dr, Blue Mountains, ON L9Y 1C2

To Book:

Please call **1-833-583-2583** and quote “**PSD Citywide**” to book a room under the Momentum room block.

You can also book a room by clicking the button below:

[Reserve Now](#)

Room Pricing:

| | |
|-----------------------------------|--------------|
| Village One Bedroom Suite | \$239.00/day |
| Village Two Bedroom Suite | \$409.00/day |
| Village Three Bedroom Suite | \$649.00/day |