

An abstract graphic featuring a vibrant blue, glossy, and flowing ribbon-like shape that meanders across the frame. The shape has a smooth, liquid texture with highlights and shadows that give it a three-dimensional appearance. It is set against a light blue gradient background.

psdcitywide.
momentum

October 22-23, 2026 | Calgary, AB

Day 1 Agenda - Thursday, October 22 - 8:30 am to 5:00 pm

7:30am - 8:30am	Breakfast	
8:30am - 8:45am	Welcome & Kick Off	
8:45am - 9:45am	Customer Story	
9:45am - 10:00am	Break	
10:00am - 11:00am	Citywide Assets: It All Starts with Classifications	What's New in Citywide Permitting
11:00am - 12:00pm	Citywide Assets Advanced: Improving Data Quality	Citywide Permitting: Workflows & Tools
12:00pm - 1:00pm	Lunch	
1:00pm - 2:00pm	Citywide Customer Portal: Enabling Online Citizen Services	What's New in Citywide Maintenance
2:00pm - 3:00pm	Product Council: Citywide Permitting	Citywide Maintenance Fundamentals
3:00pm - 3:15pm	Break	
3:15pm - 4:15pm	Building Risk Models in Citywide Assets	Citywide GIS Fundamentals
4:15pm - 5:00pm	Open Q&A Session	
5:15pm - 9:00pm	Cocktail & Food Reception	

*Tentative Agenda - times and sessions are subject to change. All tickets include meals and social events.

Day 2 Agenda - Friday, October 23 - 9:00 am to 2:00 pm

8:00am - 9:00am	Breakfast	
9:00am - 9:30am	Product Roadmap	
9:30am - 10:30am	Facilities Management with Citywide Spaces	
10:30am - 11:30am	Product Council: Citywide Assets	Citywide Maintenance Advanced: Labour, Materials & Reporting
11:30am - 11:45am	Break	
11:45am - 12:45pm	Citywide Assets: Mobile Data Tools	Product Council: Citywide Maintenance/Portal
12:45pm - 1:45pm	Citywide Decision Support: How-To & Improved Features	
1:45pm - 2:00pm	Closing Remarks	

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Day 1 Session Descriptions

Customer Story:	Description coming soon!
Citywide Assets: It All Starts with Classifications	This session guides new and existing users through managing and organizing asset classifications. Learn the essential steps for setting up and maintaining classifications and explore how to incorporate custom classifications like natural assets and green infrastructure into your inventory. You'll also learn how to use Asset Classifications effectively to filter and refine your reports.
What's New in Citywide Permitting	Discover the latest enhancements in Citywide Permitting designed to streamline approvals, improve tracking, and simplify compliance. This session highlights new tools and workflow updates that help teams manage permit requests more efficiently and maintain accurate records.
Citywide Assets Advanced: Improving Data Quality	Designed for advanced Citywide Assets users, this session focuses on updating and improving asset data quality through the Upload Centre, share data clean up tasks as well as some common troubleshooting scenarios and how to resolve them. You will also learn about the new options available in various Citywide Assets reports.

Day 1 Session Descriptions

Citywide Permitting: Workflows & Tools	Take your permit management to the next level with advanced tools and configuration options in Citywide Permitting. This session explores complex workflows, automated notifications, custom reporting, and integration features that help streamline processes and improve oversight across departments.
Citywide Customer Portal: Enabling Online Citizen Services	See how the Citywide Customer Portal connects with Citywide Permitting and Maintenance to enable online permit applications and service requests for your residents and stakeholders. Learn how this integration improves citizen and staff engagement, transparency, and workflow efficiency.
What's New in Citywide Maintenance	Discover the latest features in Citywide Maintenance and how they can enhance your day-to-day operations. This session highlights recent updates, new tools, and productivity improvements designed to make managing maintenance activities more efficient and effective.
Product Council: Citywide Permitting	Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!

Day 1 Session Descriptions

Citywide Maintenance Fundamentals

Designed for new users or administrators, this session provides a guided refresher on core Maintenance module functions. Learn how to navigate the system, manage work orders, track assets, and improve workflows for effective maintenance planning and reporting.

Building Risk Models in Citywide Assets

Take part in an interactive session focused on building and refining risk profile models in Citywide Assets. Learn how to identify key risk factors, adjust weightings, and visualize how different models impact your overall risk scores and prioritization strategies.

Citywide GIS Fundamentals

Get started with Citywide GIS basics for mapping assets, infrastructure, and operations within the Citywide Platform. This session covers essential navigation, data visualization, and creating custom maps and dashboards for better municipal decision-making.

Day 2 Session Descriptions

Facilities Management with Citywide Spaces	Get an in-depth look at our new facility management module, Citywide Spaces, and how it provides a complete view of your facilities and integrates with Citywide Assets, Citywide Maintenance & the Citywide Customer Portal.
Product Council: Citywide Assets	Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!
Citywide Maintenance Advanced: Labour, Materials & Reporting	Master advanced Citywide Maintenance functionality through practical hands on training including labour management, materials and inventory processes (FIFO and non FIFO), equipment management and maintenance reporting.

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Day 2 Session Descriptions

Citywide Assets: Mobile Data Tools

Explore mobile tools that take your asset data management beyond the basics. Learn how to set up and use Asset Profiles and Custom Condition Assessment Formulas in Citywide web, then apply these features in Citywide Asset Collector Mobile to create, attribute, and manage new assets more effectively.

Product Council: Citywide Maintenance/Portal

Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!

Citywide Decision Support: How-To & Improved Features

Discover the Citywide Decision Support add-on feature to our Assets module for data-driven planning. Learn how to use Decision Support and its enhanced features with Citywide Assets to compare scenarios, assess risk and performance, and build long-term infrastructure plans with confidence.

Accommodations

Best Western Premier Calgary Plaza Hotel

1316 33 St. NE, Calgary, AB T2A 6B6

To Book:

Please call **403-248-8888** and quote “**PSD Citywide**” to book a room under the Momentum room block.

You can also book a room by clicking the button below:

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