

An abstract, flowing, blue shape resembling a ribbon or liquid, set against a light blue gradient background. The shape has highlights and shadows, giving it a three-dimensional appearance.

psdcitywide.
momentum

October 19-20, 2026 | Richmond, BC

Day 1 Agenda - Monday, October 19 - 8:30 am to 5:00 pm

7:30am - 8:30am	Breakfast	
8:30am - 8:45am	Welcome & Kick Off	
8:45am - 9:45am	Customer Story	
9:45am - 10:00am	Break	
10:00am - 11:00am	Citywide Assets: It All Starts with Classifications	What's New in Citywide Permitting
11:00am - 12:00pm	Citywide Assets: Improving Data Quality	Citywide Permitting: Workflows & Tools
12:00pm - 1:00pm	Lunch	
1:00pm - 2:00pm	What's New in Citywide Maintenance	Citywide Customer Portal: Enabling Online Citizen Services
2:00pm - 3:00pm	Citywide Maintenance Fundamentals	Citywide Permitting Product Council
3:00pm - 3:15pm	Break	
3:15pm - 4:15pm	Building Risk Models in Citywide Assets	Citywide GIS & EGIS: Advanced Workflows
4:15pm - 5:00pm	Open Q&A Session	
5:15pm - 9:00pm	Cocktail & Food Reception	

*Tentative Agenda - times and sessions are subject to change. All tickets include meals and social events.

Day 2 Agenda - Tuesday, October 20 - 9:00 am to 2:00 pm

8:00am - 9:00am	Breakfast	
9:00am - 9:30am	Product Roadmap	
9:30am - 10:30am	Facilities Management with Citywide Spaces	
10:30am - 11:30am	Product Council: Citywide Assets	Citywide Maintenance Advanced: Labour, Materials & Reporting
11:30am - 11:45am	Break	
11:45am - 12:45pm	Citywide Assets: Mobile Data Tools	Product Council: Citywide Maintenance/Portal
12:45pm - 1:45pm	Citywide Decision Support: How-To & Improved Features	
1:45pm - 2:00pm	Closing Remarks	

*Tentative Agenda - times and sessions are subject to change. All tickets include meals and social events.

Day 1 Session Descriptions

Customer Story:	Description coming soon!
Citywide Assets: It All Starts with Classifications	Every asset strategy, every LGDE submission, every depreciation schedule starts with how you classify your assets. This session walks new and existing users through managing and organizing classifications, including custom ones like natural assets and green infrastructure. You'll also see how a stronger classification structure improves filtering, reporting, and data consistency across your asset records.
What's New in Citywide Permitting	Discover the latest enhancements in Citywide Permitting designed to streamline approvals, improve tracking, and simplify compliance. This session highlights new tools and workflow updates that help teams manage permit requests more efficiently and maintain accurate records.
Citywide Assets: Improving Data Quality	Good decisions start with good data. Designed for existing Citywide Assets users, this session shows you how to improve data quality using the Upload Centre, address common cleanup tasks, and resolve the most frequent issues. You'll also learn which data fields matter most (and least) for asset management, and how new reporting options can help you track progress more effectively.

Day 1 Session Descriptions

Citywide Permitting: Workflows & Tools	Take your permit management to the next level with advanced tools and configuration options in Citywide Permitting. This session explores complex workflows, automated notifications, custom reporting, and integration features that help streamline processes and improve oversight across departments.
What's New in Citywide Maintenance	Discover the latest features in Citywide Maintenance and how they can enhance your day-to-day operations. This session highlights recent updates, new tools, and productivity improvements designed to make managing maintenance activities more efficient and effective
Citywide Customer Portal: Enabling Online Citizen Services	See how the Citywide Customer Portal connects with Citywide Permitting and Maintenance to enable online permit applications and service requests for your residents and stakeholders. Learn how this integration improves citizen and staff engagement, transparency, and workflow efficiency.
Citywide Maintenance Fundamentals	Designed for new users or administrators, this session provides a guided refresher on core Maintenance module functions. Learn how to navigate the system, manage work orders, track assets, and improve workflows for effective maintenance planning and reporting.

Day 1 Session Descriptions

Citywide Permitting Product Council

Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!

Building Risk Models in Citywide Assets

Take part in an interactive session focused on building and refining risk profile models in Citywide Assets. Learn how to identify key risk factors, adjust weightings, and visualize how different models impact your overall risk scores and prioritization strategies.

Citywide GIS & EGIS: Advanced Workflows

Master advanced Citywide GIS workflows and EGIS integration for asset mapping and analysis. This session dives into spatial data management, real-time data syncing with Citywide Assets and Maintenance, spatial analysis, and multi-department collaboration tools.

Day 2 Session Descriptions

Facilities Management with Citywide Spaces	Get an in-depth look at our new facility management module, Citywide Spaces, and how it provides a complete view of your facilities and integrates with Citywide Assets, Citywide Maintenance & the Citywide Customer Portal.
Product Council: Citywide Assets	Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!
Citywide Maintenance Advanced: Labour, Materials & Reporting	Master advanced Citywide Maintenance functionality through practical hands on training including labour management, materials and inventory processes (FIFO and non FIFO), equipment management and maintenance reporting.

*Tentative Agenda - times and sessions are subject to change. All tickets include meals and social events.

Day 2 Session Descriptions

Citywide Assets: Mobile Data Tools

Explore mobile tools that take your asset data management beyond the basics. Learn how to set up and use Asset Profiles and Custom Condition Assessment Formulas in Citywide web, then apply these features in Citywide Asset Collector Mobile to create, attribute, and manage new assets more effectively.

Product Council: Citywide Maintenance/Portal

Join us for an interactive Product Council session, where we'll collaborate and discuss enhancement requests directly from you. This brainstorming session provides a unique opportunity to share ideas, address feedback, and prioritize new features that can drive future product improvements. Your input is valuable as we work together to shape the next evolution of Citywide software, ensuring it meets your needs and expectations. Let's innovate and create impactful solutions together!

Citywide Decision Support: How-To & Improved Features

Discover the Citywide Decision Support add-on feature to our Assets module for data-driven planning. Learn how to use Decision Support and its enhanced features with Citywide Assets to compare scenarios, assess risk and performance, and build long-term infrastructure plans with confidence.

Accommodations

River Rock Casino & Resort

8811 River Rd, Richmond, BC V6X 3P8

To Book:

Please call **604-247-8900** and quote “**PSD Citywide**” to book a room under the Momentum room block.

You can also book a room by clicking the button below:

Reserve Now

Room Pricing:

\$199 per night